



Board Informational Report

By: Harry Weis
CEO

DATE: 7/17/18

Tahoe Forest Health System continues to have a busy summer relative to nearly all categories of patient volumes.

On an unaudited basis, the Health System has finished the fiscal year ending on June 30, 2018 well above budget, relative to budgeted Net Income. This produces an improved net cash flow for us to be able to continue to reinvest in critical Master Plan projects and other necessary improvements.

One of our most important Health System statistics is provider office visits. They grew 15.1% in fiscal year 2018 versus 67,598 visits in fiscal year 2017. This is a big jump from the 47,000 office visits in fiscal year 2015.

We are extremely happy to welcome several new physicians: Dr. Racca, a Gastroenterologist, Dr. Watson, a locums Otolaryngologist, and Dr. Wainstein in Urology. They have all been exceedingly busy from day one. We remain very hopeful that Dr. Watson will be willing to join us permanently in the next few months.

We continue to have discussions with another medical group in our region.

As we are now eight and a half months since our "go live" of EPIC electronic health record, we are continuing our reviews, audits and performance checks of the system along with a very careful review of all of the applications we have installed. Our focus is on confirming the tools are the right tools for our Health System and that they are performing optimally.

Our team continues to be actively involved with a thoughtful, forward looking strategic plan that looks forward to 2021. A status report will be given at the July board meeting.

We continue to work closely with several district hospital associations and with the California Hospital Association on critical matters that affect Tahoe Forest Health System.

We recently held an Incline Village Community Hospital Foundation fundraiser at the Schumacher home which was well received and very important in our journey to grow philanthropy in that region.

The 10th Annual Gene Upshaw Memorial Golf Classic cancer charity event held on July 9, 2018 was a very strong success again this year.

Our Incline Village Community Hospital Auxiliary also held a very successful lobster feed charity fund raiser last week as well! This charity event has been going on approximately 15 years.

The Health System has held 17 Town Hall employee forum meetings in both Truckee and Incline Village. We have an additional three Town Hall meetings scheduled on July 24. The town halls provide critical Health System informational updates to our team members and to receive input and feedback while also answering any questions they may have. The major theme at the town halls is a focus on our important people. We have been reviewing and discussing the optimal ways to have a “true team of one on good days and tough days” across our Health System!

Further, we have recently completed on two back to back half days, important senior leadership, director and manager training which we believe will be very helpful for all of our team.

We are at work on collaborative efforts with another local health system which will be revealed in the near future at an important regional charity event, which really illustrates collaboration and just how much our respective health systems care about the residents and guests in our region along with maintaining and improving a great environment here in the region as well!

Keeping you informed,

Harry