



Board Informational Report

By: Harry Weis
CEO

DATE: 12/15/15

Thank you for the opportunity to serve all of the residents of this district and region as CEO of Tahoe Forest Health System. I joined your fine system 8 days ago, so this is an early preliminary report.

Important Objective – getting to know the TFHD team and the Community.

I had the privilege of meeting many staff and medical members at a “meet and greet” held on 12/7/15. My goal is to create a work environment where I can regularly interact with all of our team members at each campus of care.

I attended the annual Medical Staff meeting and dinner on 12/10/15 which is great to acknowledge the great work our Medical Staff do throughout the year and to become acquainted with many of the medical staff.

I attended the annual employee Christmas party in Reno which is really important to say thank to our entire team and our volunteers too, for their great work throughout the year. It also provided an opportunity to meet many of our team members.

I have met with our Foundation leadership as Philanthropy is one of 4 critical cash flow sources for our long term success. I look forward to many interactions with our community from a philanthropy perspective.

I am also making connections with community leaders each week which is highly valued and important and will continue to do this into the future.

Strategic Initiative 5.3:

Explore potential opportunities to collaborate with local medical providers to improve healthcare delivery.

I will be meeting with ECG on 12/21/15 and working with our physicians and executive staff on the critically important model(s) of working together for long term success of all parties in healthcare. I’m hopeful that we can define the direction(s) in this area no later than the first quarter of 2016. This strategy is one of the most important strategies that THFD can ever undertake.

Strategic Initiative 4.1 & 4.3:

Develop a long range IT EMR plan (3 to 10 years) to optimize potential strategic technology investments and execute after approval from the Board of Directors.

I'm very pleased with the work of our CIO and other TFHD team members on this critical tool for long term success in healthcare. This clinical and business tool will reach seamlessly across all OP and IP healthcare activities when fully in place. We hope to be able to share soon that we have reached agreement on the path to put this tool in place.

Process Improvement Opportunities:

I believe we have many opportunities to really improve to best practice in the operations of the healthcare system. To name a few:

- We have an opportunity to further improve our Compliance program.
- We have an opportunity to further improve our contracting processes.
- We also have some key employee recent turnover positions to fill.
- I will be assessing our Org Chart for areas for improvement as well.

Areas of Innovation:

I've had the opportunity to meet with important groups on important new innovations in healthcare for our region and beyond. I'm truly excited by the rare talent that exists in this community to pursue thoughtful innovations in healthcare.

Partial list of other activities in the weeks ahead:

- Visit all hospital departments and offsite operations locations
- Learn about our year over year trending in our Quality of Care
- Learn about our year over year trending in Patient Satisfaction
- Learn about our year over year service line and overall financial performance
- Once learning has occurred work with the senior leadership team to make necessary changes