



QUALITY COMMITTEE AGENDA

Tuesday, August 16, 2016 at 12:00 p.m.
Eskridge Conference Room, Tahoe Forest Hospital
10121 Pine Avenue, Truckee, CA

1. CALL TO ORDER

2. ROLL CALL

Greg Jellinek, M.D., Chair; Karen Sessler, M.D., Board Member

3. CLEAR THE AGENDA/ITEMS NOT ON THE POSTED AGENDA

4. INPUT – AUDIENCE

This is an opportunity for members of the public to address the Committee on items which are not on the agenda. Please state your name for the record. Comments are limited to three minutes. Written comments should be submitted to the Board Clerk 24 hours prior to the meeting to allow for distribution. Under Government Code Section 54954.2 – Brown Act, the Committee cannot take action on any item not on the agenda. The Committee may choose to acknowledge the comment or, where appropriate, briefly answer a question, refer the matter to staff, or set the item for discussion at a future meeting.

5. APPROVAL OF MINUTES OF: 6/14/2016 ATTACHMENT

6. ITEMS FOR COMMITTEE DISCUSSION AND/OR RECOMMENDATION

6.1. Quality Committee Charter and Goals 2016 ATTACHMENT

The *Quality Committee Charter and Goals 2016* were approved by the Committee at the February 9, 2016 meeting. Review progress toward achieving the established goals.

6.2. Patient & Family Centered Care (PFCC)

6.2.1. Patient & Family Advisory Council Update ATTACHMENT

An update will be provided related to the activities of the Patient and Family Advisory Council (PFAC).

6.2.2. Patient Experience Presentation

Identify patients that may be interested in sharing their healthcare story at an upcoming TFHD Board of Directors (BOD) meeting.

6.3. HCAHPS Star Rating Report ATTACHMENT

The Centers for Medicare & Medicaid Services (CMS) has developed HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) star ratings to make it easier for consumers to use the information on the Hospital Compare website and to spotlight excellence in healthcare quality. A review of the 10/1/14 through 9/30/15 CMS Star Rating Report and plans for improvement.

6.4. BOD Quality & Service Excellence Dashboard ATTACHMENT

Discuss the quality and service excellence dashboard and the process for BOD review including content, quality metrics, benchmarks, and plans for improvement.

6.5. Healthcare Facilities Accreditation Program (HFAP) Survey

An update will be provided on the preparation for the unannounced triennial HFAP accreditation survey in the spring of 2017. The Committee will discuss providing an accreditation survey process educational training to the Board of Directors in February 2017.

6.6. Board Quality EducationATTACHMENT

The Committee will review and discuss key learning points from the following articles:

6.6.1. Sikka, R., Morath, J., & Leape, L. *The Quadruple Aim: care, health, cost and meaning in work* BMJ Quality & Safety (2015)

6.6.2. Institute for Healthcare Improvement, *Always Events Getting Started Kit* (2014).

7. REVIEW FOLLOW UP ITEMS / BOARD MEETING RECOMMENDATIONS

8. NEXT MEETING DATE

The date and time of the next committee meeting, Tuesday, October 11, 2016, at 12:00 p.m. will be proposed and/or confirmed.

9. ADJOURN

*Denotes material (or a portion thereof) may be distributed later.

Note: It is the policy of Tahoe Forest Hospital District to not discriminate in admissions, provisions of services, hiring, training and employment practices on the basis of color, national origin, sex, religion, age or disability including AIDS and related conditions.

Equal Opportunity Employer. The meeting location is accessible to people with disabilities. Every reasonable effort will be made to accommodate participation of the disabled in all of the District's public meetings. If particular accommodations for the disabled are needed (i.e., disability-related aids or other services), please contact the Executive Assistant at 582-3481 at least 24 hours in advance of the meeting.